

## Managing Events - Overview

An event is an occurrence or incident that causes an interruption to standard operation, whether it is a risk that has eventuated, or a lack of, or break, in compliance to law, policy, procedure, licensing or standards.

The impact of events can range from insignificant to critical. Organisations must have well developed processes to manage their impact, whether financial, environmental, workplace injury/illness, complaints, property damage, or security breaches.

Most organisations have some form of system to manage workplace health and safety and environment related incidents. However, a more proactive, enterprise-wide understanding of events can lead to improved efficiency and long-term sustainability.

An integrated, automated management system with effective notification, investigation and reporting capabilities is essential.

### Event Examples

- Injury/Illness
- Security Breach
- Property Damage
- Customer Complaint
- Vehicle Incident
- Environmental Event
- Workplace Hazard
- Fraud
- Near Miss
- Public Liability
- Equipment Failure
- Production Loss
- Financial Loss
- Compliance Breach



## Our Product

The **eventmanager** simplifies the task of recording and managing events, providing a single web-based point of data entry. It provides a means to capture and record events, as well as monitor potential loss, causes, controls and treatments.

The **eventmanager** facilitates notification of any event type in an intuitive, user-friendly format. **eventmanager's** flexible framework can match your organisation's existing terminology and workflow for each type of event, whether environmental, security, financial, health and safety, etc.

### An Integrated Solution

The **eventmanager** can be used as a stand-alone system, or can integrate with **riskmanager**, **compliancemanager** and **claimsmanger** for an enterprise-wide, comprehensive business tool.

### Benefits of integration:

- Provides a comprehensive view of the inter-relationships between all risk categories
- Proactive analysis and treatment of risks and hazards before they lead to avoidable injury, legal action or death
- Extensive, flexible report generation and data export
- Maintain legislative, regulatory and internal compliance
- Overview of operational costs

### Points of Interest

- 80% of adverse events are **preventable**
- Events impact on public image, market share, personnel, and financial viability
- Visibility of root causes and appropriate corrective action makes a significant difference

### For More Information

To find out more about RMSS' **eventmanager** module, please contact RMSS:

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## eventmanager

The **eventmanager** is a web-based tool used to manage events as they happen. Built-in flexibility allows information to be managed across a full range of events e.g. environmental, quality, complaints, injuries, near miss, property damage, security etc.

Following a unique workflow that allows even non-system users (such as contractors) to notify of potential events, the **eventmanager** then follows the traditional process of recording, investigation, correction and review.

The **eventmanager** addresses the following key business requirements:

- Record events and incidents
- Record investigations of incidents
- Notification and escalation driven by severity and workflow
- Investigative workbench for Root Cause Analysis, linking risks, corrective actions and prevention
- Tailored workflows and questions by event type
- Integrated with the **riskmanager** to prevent event reoccurrence
- Hotspot images for pinpointing events onto photographs and diagrams
- Provides repository to upload and manage documents, images, reports and other event attachments e.g. AVI files

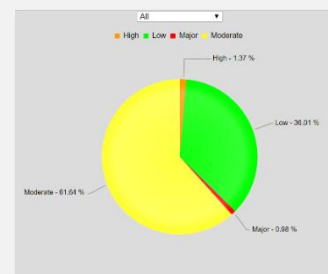
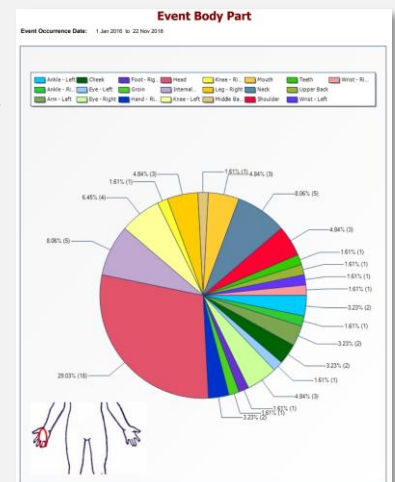
## Business Benefits

- ✓ Timely notification of event occurrence
- ✓ Organisation-wide exposure to event trends
- ✓ More appropriate preventative measures mean a reduction in recurrence
- ✓ Easy event notification facilitates staff buy-in, creating an effective event management culture
- ✓ Increased integration of risk, compliance and event management systems
- ✓ Simple to record and manage actions, improving prevention efforts
- ✓ Visibility of resources expenditure (time, money, personnel, etc)
- ✓ Investigation of all types of events
- ✓ Capture and unlimited number of events by division, department, location, asset, and project or event category
- ✓ Record, analyse and report on events and their causes and treatments. Intelligently analyses data for trends, risk mitigation and planning activities.
- ✓ Automated reporting, cuts time and resource investment for compliance responsibility reporting.

Standard reports include event details, event register, individual action, completed action, overdue action, incident/injury reporting (LTI, MTI, FAI graphs), frequency calculator.

### Incident Count by Body Part:

Displays data relating to the body part(s) injured caused by incidents within the organisation. The injured body parts map visually displays the areas on the body where injuries have been sustained.



### Event by Severity:

This dashboard widget displays events based on the Severity with a drill down capability

### Hotspot Images:

Create and display images relevant to the specific event type being recorded. From these images a hot spot can be selected showing the location and occurrence of the event

